

Up time per month <small>(production hours 5pm EST Sunday - 5pm EST Friday)</small>	July 2020	August 2020	September 2020	October 2020	November 2020	December2020	January 2020	February 2021	March 2021	April 2021	May 2021	June 2021
Website	100%	100%	100%	99%	99%	99.76%	99.998%	99.5%	100%	100%	100%	100%
Trading Platform	99.51%	99.6771%	100%	99%	99%	99.94%	99.998%	99.5%	100%	99.97%	100%	99.99%
Client Deposit Funds	100%	100%	100%	99%	99%	99.76%	99.998%	99.5%	99.9%	100%	99.99%	100%
Client Withdraw Funds	100%	100%	100%	99%	99%	99.76%	99.998%	99.5%	99.9%	100%	99.99%	100%
Client Access Account	100%	99.6771%	100%	99%	99%	99.76%	99.998%	99.5%	99.9%	100%	99.99%	100%
Client Contact by Phone	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.75%	100%	100%
Client Contact by Chat	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	95%	100%
Client Contact by Email	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	95%	100%
Accounting Opening	100%	100%	100%	99%	99%	99.76%	99.998%	99.5%	99.9%	100%	99.99%	100%
SYSTEM AVAILABILITY: (535 hours per month)												