

OANDA Europe Limited - System Availability Report

Up time per month <small>(production hours 5pm EST Sunday – 5pm EST Friday)</small>	March 2022	April 2022	May 2022	June 2022	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022	January 2023	February 2023
Website	100%	100%	99.96%	99.84%	100%	100%	100%	100%	100%	100%	100%	100%
Trading platform	100%	100%	100%	99.64%	100%	99.92%	100%	100%	100%	98.98%	99.79%	99.97%
Client deposit funds	100%	100%	99%	99.48%	100%	99.94%	99.89%	99.77%	99.50%	98.77%	100%	99.6%
Client withdraw funds	100%	100%	99%	99.48%	100%	99.94%	99.89%	99.77%	99.50%	98.77%	100%	99.6%
Client access account	100%	100%	99%	99.48%	100%	99.94%	100%	100%	100%	100%	100%	99.97%
Client contact by phone	100%	100%	99%	100%	100%	100%	100%	100%	100%	100%	99.55%	100%
Client contact by chat	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client contact by email	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Accounting opening	100%	100%	99%	99.48%	100%	99.94%	99.93%	100%	100%	99.66%	100%	99.97%